The Cloud's Silver Lining

OVERVIEW

As an early adopter of ERP cloud technology, you're already ahead of the curve. And yet, in spite of your completed cloud transition, new challenges have emerged. Ineffective change management and user training are hindering successful adoption, and underutilized and poorly optimized functionality is impeding maximum performance. Reassessing your business's core goals, redefining protocol for effective education, and establishing a system to regularly introduce new functionality will be the catalysts for necessary enhancements and operational success.

Our Recommendations

Your cloud implementation has been a monumental endeavor, requiring a significant investment of financial resources and time. Maximizing both the performance of your cloud system and the return on investment is paramount. To improve your new system, start with these recommendations:

REVISIT BUSINESS GOALS AND FUNCTIONALITY GAPS

Conduct a comprehensive assessment of your cloud system to pinpoint the missing business and technical functionalities causing inefficiencies for your users. Compare these lagging indicators against your business goals and prioritize the enhancement initiatives most critical to your business right now.

Three reasons why some ERP implementations fail or stall

PERFORM A SYSTEMS HEALTH CHECK

Analyze the cloud infrastructure's performance—including response times, system uptime, and resource utilization—to ensure the cloud system can handle peak loads and integrations are being enhanced for interoperability. Identify opportunities for automation, workflow streamlining, cost allocation tagging, and the elimination of redundant tasks to accommodate scalable growth.

ESTABLISH A CENTER OF EXCELLENCE

Employee buy-in is key to seamless change management after an ERP implementation. However, 42% of organizations find that their employees are unsuccessful at adapting to a new ERP system post-implementation.

Creating an effective center of excellence can help ensure a smooth experience for end-users. This knowledge repository fosters learning and collaboration among users, eliminates silos, aids effective troubleshooting, and ensures your team is leveraging advanced features and best practices within your system.

BUILD A ROADMAP FOR FUTURE IMPROVEMENTS

Identify the new functionalities and technology integrations, such as AI, machine learning, and data analytics, that you plan to introduce. Define a clear timeframe for implementation and assign ownership for each initiative.

Consider partnering with a cloud consultant for periodic reviews of your ERP processes, aligning them with evolving business requirements and technology trends. This can free up internal resources, ensure continual transformation, and further streamline operations.

Transition Seamlessly with a Cloud Implementation Partner

Partnering with an experienced cloud advisory team is essential for a successful and minimally disruptive cloud ERP transition. Doing so provides access to industry-specific insights and deep expertise that will lead to a well-informed implementation strategy, optimized performance, and proactive risk mitigation. Ensure your investment in the cloud is maximized with the best-fit partner for your unique business needs.

SCHEDULE A CONSULTATION

About SC&H: Your Trusted ERP Partner

SC&H
G R O U P

Sunsetting your legacy on-prem systems for a modern cloud-based ERP solution requires professionals who know your industry and understand software—our ERP advisors deliver both. Our team at SC&H has helped hundreds of organizations optimize their ERP investments and successfully transition to the cloud. We provide strategic guidance and technical support before, during, and after an ERP implementation to ensure your organization is set up for success. As financial experts, business strategists, and accountants, we don't just advise, we serve as true partners who do the work with you.
Learn more at schgroup.com